



Department of Motor Vehicles

KATHY HOCHUL
Governor

CHRISTIAN JACKSTADT
Acting Commissioner

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Albany, New York

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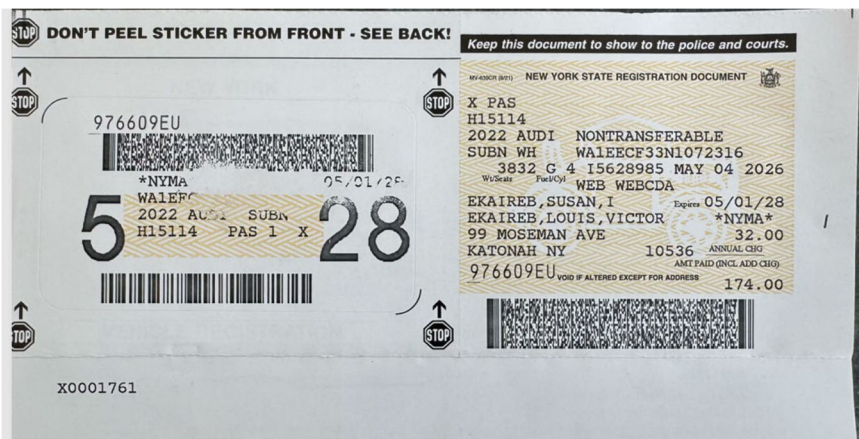
TO: All Enforcement Agencies and Magistrates

SUBJECT: Faded Registration Stickers & Certificates

The Department has recently discovered that a number of registrations were printed at the beginning of May that have an issue with the print quality. In some cases, only the sticker is affected and in others the certificate portion is smearing or unclear. These registrations are valid and can be confirmed by running the plate to check the DMV record.

Some of the instances where a poor-quality document was printed have been resolved by the department reissuing a duplicate. DMV will continue to reissue documents to those who report receiving poor-quality documents. However, there are customers who have not contacted DMV to report the issue and have the document reissued. These clients may not have noticed the poor-quality sticker and affixed it to their vehicles.

Below are some examples of the poor-quality documents:





Please share this information with appropriate staff. Thank you.

Christian Jackstadt
Acting Commissioner