



BARBARA J. FIALA  
Commissioner

# STATE OF NEW YORK DEPARTMENT OF MOTOR VEHICLES

6 EMPIRE STATE PLAZA, ALBANY, NY 12228

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"P" 1 (2013)

"M" 1 (2013)

Albany, New York

January 7, 2013

TO: All Enforcement Agencies and Magistrates

SUBJECT: Printing Delay of Registration Certificates and Windshield Stickers

The Department of Motor Vehicles has identified a defect in the registration documents supplied by our vendor that has prevented the printing of most registrations and window stickers that were ordered starting January 1, 2013. Upon receipt of a new document supply from the vendor, printing will resume.

We are sending a letter to all impacted registrants, sample attached, informing them of the printing delay and asking that they keep the letter with the vehicle until the permanent registration is received.

As each of the impacted registrations has been renewed on the electronic system, *DMV strongly recommends against relying on windshield stickers alone to determine if registrations are valid*; vehicle registration records should be checked electronically to determine validity.

Please share this information with appropriate staff. Thank you.

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Attachment



New York State Department of Motor Vehicles  
6 Empire State Plaza  
Albany, NY 12228

MV-685 (1/13)

PLATE:

CLASS:

VIN:

EXPIRATION DATE:

Dear Registrant:

The Department of Motor Vehicles has identified a defect in the registration documents supplied by our vendor that has prevented the printing of most registrations and window stickers that were ordered starting January 1, 2013. As a result, there will be a delay in printing the registration and sticker for your vehicle.

Even though you have not received your new registration and window sticker, your registration transaction has been processed and your vehicle's registration is in full force and effect. You do not need to go to a DMV office and you are not required to take any additional action at this time. This letter will serve as proof that your registration was recently processed by the DMV. As such, this letter should be kept in the vehicle until the permanent registration sticker arrives in the mail and is affixed to the vehicle.

We have notified all police agencies and courts of this issue. In the event that you are asked by law enforcement personnel to provide your vehicle registration, please provide both your most recent registration and this letter for their review.

We will mail your permanent registration and window sticker to you as soon as we are in receipt of the new document supply from the vendor. We apologize for any inconvenience this may cause and thank you for your understanding.

Sincerely,

Barbara J. Fiala  
Commissioner